

Stellar Data Recovery

Installation Guide

1. About Stellar Data Recovery

Stellar Data Recovery is a complete solution to recover lost data from all kinds of storage devices such as desktop and laptop hard drives, external hard drives, memory cards, SSD drives, SD cards, RAID drives, virtual drives, etc.

The powerful scan engine of the software does a thorough scan of the selected storage device, shows a preview of files found during the scanning process, and finally saves them to a specified destination.

Separate options to recover documents, folders, mails, or multimedia files from the storage media is also available.

Stellar Data Recovery allows you to save the scan result information to resume the recovery process at a later stage.

Stellar Data Recovery is available in six different editions:

1. Free edition
2. Standard edition
3. Professional edition
4. Premium edition
5. Technician edition
6. Toolkit edition

Key Features:

1. **Deleted File Recovery:** Recovers all accidentally deleted files.
2. **Partition Recovery:** Recovers data from damaged, deleted, formatted, and lost partitions on any storage media device.
3. **Data Recovery from Crashed OS/Computer:** Provides the option to create a Bootable Recovery Drive to recover data from the crashed operating system or computer. Supports recovery from all versions of Windows.
4. **Raw Recovery Support:** Raw recovery of volumes and hard drives to search data based on signatures.
5. **RAID Recovery:** Seamless recovery for lost or inaccessible RAID hard drives. The software supports the creation of Virtual RAID to recover data.
6. **Virtual Machine Recovery:** Recovers data from VMDK, VDI, VHD, and VHDX formats of virtual machine drive images.
7. **Deep Scanning:** 'Deep Scan' does a comprehensive file signature-based search to maximize recovery in tough cases of data loss. Deep Scan is particularly useful for recovering the files that couldn't be found with normal scanning.
8. **Specific File Search:** Support to search a specific type of files in a logical drive/specific folder.

9. **Specific Folder Search:** Support to search a specific folder for lost & deleted data.
10. **Image Creation:** Supports the creation of image for hard disk and volumes for recovery.
11. **Preview Support:** Supports preview of files before recovery for most file types.
12. **Save and Resume Recovery Session:** Save and resume recovery option to recover data at a later stage without scanning the drive again.
13. **BitLocker Support:** Supports drives that are encrypted with BitLocker.
14. **File System Support:** Supports multiple file systems such as
 - Windows file systems - NTFS, FAT, FAT16, FAT32, and exFAT.
 - CD/DVD file systems - CDFS, UDF, and HFS+.
 - Linux file systems - EXT2, EXT3, and EXT4.
 - Macintosh file systems - HFS, HFS+, and APFS.
15. **Simultaneous Scanning for File Systems:** Supports scanning of multiple file systems simultaneously and gives you the best possible scan results.
16. **Supported File Types:** Supports more than 300 file types by default. Also, supports adding and editing custom file types.
17. **Support for Multiple Drive Types:** Recovers data from desktop and laptop hard drives, external hard drives and pen drives, memory cards, SSD drives, SD cards, RAID servers, virtual machines, etc.
18. **Operating System:** Compatible with Windows 10, Windows 8.1, Windows 8, and Windows 7.

2. Installation Procedure

Before installing the software, please ensure that your system meets the following minimum system requirements:

Minimum System Requirements:

- **Processor:** Intel-compatible (x86, x64)
- **Operating System:** Windows 10 / Windows 8.1 / Windows 8 / Windows 7
- **Memory:** 8 GB (recommended) 4 GB (minimum)
- **Hard Disk:** 250 MB for installation files

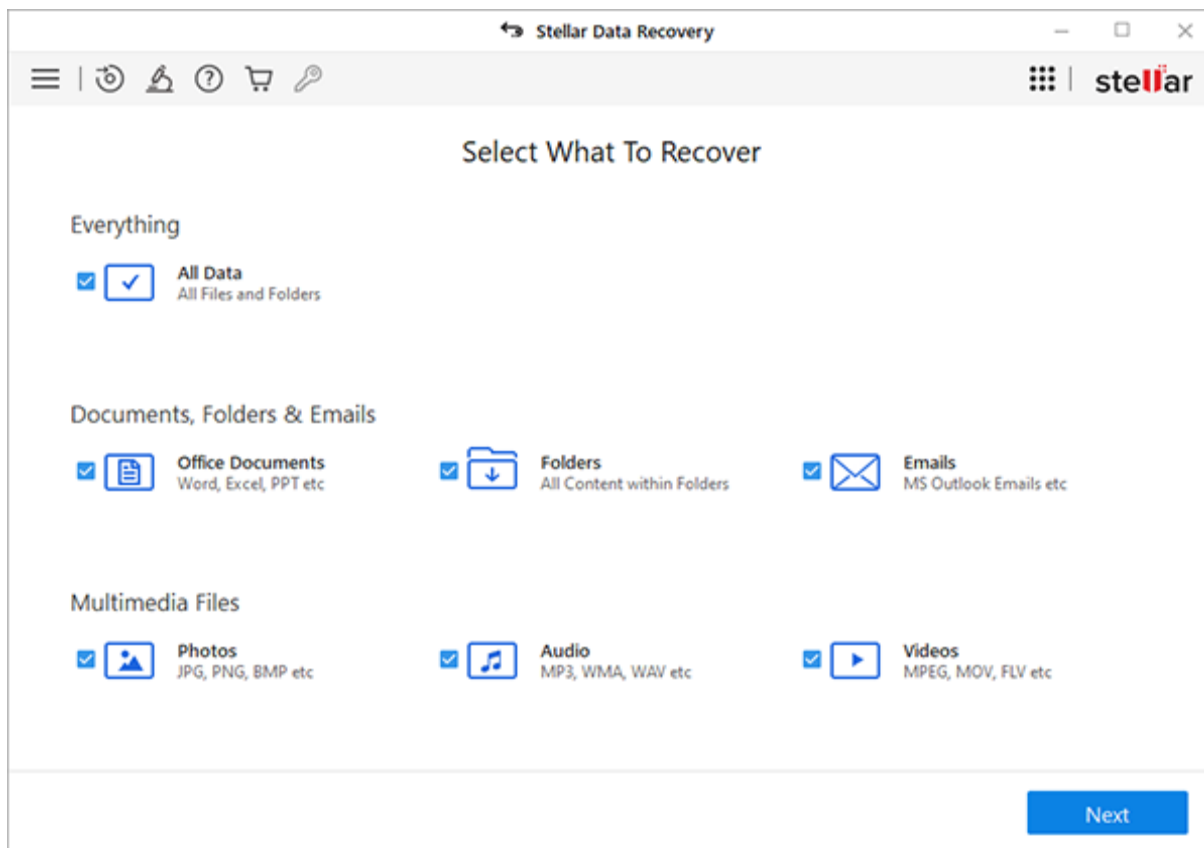
To install the software:

1. Double-click **StellarDataRecovery.exe** setup installer to start the installation. **Select Setup Language** dialog box appears
2. From the drop-down list, select your language and click **OK. Setup - Stellar Data Recovery** window appears.
3. Click **Next. License Agreement** dialog box is displayed.
4. Choose **I accept the agreement option**. The **Next** button will be enabled. Click **Next. Select Destination Location** dialog box is displayed.
5. Click **Browse** to select the destination path where the setup files get stored. Click **Next. Select Start Menu Folder** dialog box is displayed.
6. Click **Browse** to provide a path for program's shortcuts. Click **Next. Select Additional Tasks** dialog box is displayed.
7. Select checkboxes as per your choice. Click **Next. Ready to Install** dialog box is displayed.
8. Review your selections. Click **Back** if you want to change them. Click **Install** to start the installation. The **Installing** window shows the installation process.
9. On completion of the installation process, Completing the **Stellar Data Recovery Setup Wizard** window is displayed. Click **Finish**.

Note: Clear **Launch Stellar Data Recovery** checkbox to prevent the software from launching automatically.

3. Getting Familiar with User Interface

The main user interface of **Stellar Data Recovery** software is quite simple, easy to use and effective. On launching the software **Select What To Recover** screen is displayed:



Main user interface contains three major recovery options:

1. **Everything:** This option recovers all the data from a particular drive or location selected for recovery.
2. **Documents, Folders & Emails:** This option recovers office documents, files, folders, and emails from various email clients.
3. **Multimedia Files:** Select this option to recover photos, audio, and videos.

The user interface contains **buttons** that let you access various features of the software with ease.

For quick access to additional tools of **Stellar Data Recovery**, click on  (**More Tools**) icon given on the top right corner of the main interface.

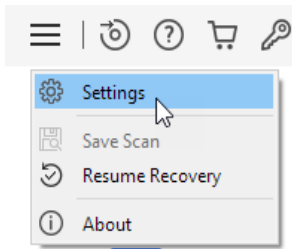
3.1. Getting Familiar with Buttons

Some other general buttons/icons that you will encounter while using **Stellar Data Recovery** are as follows:



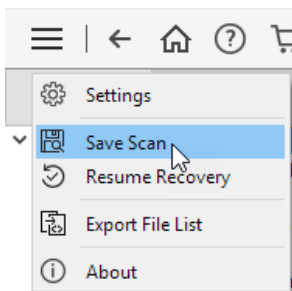
Menu

Click this button to access menu options such as **Settings, Save Scan, Resume Recovery,** and **About.**



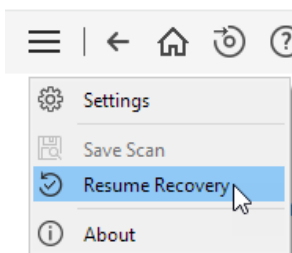
Settings

Select this option under **Menu** button to configure general, file types and recovery settings.



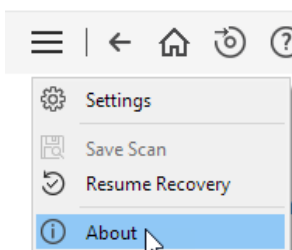
Save Scan

Select this option under **Menu** button to save scan information for resuming recovery at a later stage.



Resume Recovery

Select this option under **Menu** button to resume recovery by using a scan information file.



About

Select this option under **Menu** button to display information about the application.



Help

Click this button to open user help guide.



Buy Online

Click the button to **Buy** the software online.



Activation

Click this button to activate the software.



Back

Click this button to move to the previous screen from the current window.



Home

Click this button to return to main screen at any point.

Next

Click this button to move to the next window.

Scan

Click this button to start the scanning process.

Stop

Click this button to stop the scanning process at any time.


Recover

Click this button to save the scanned data.



Click this button to access additional tools related to **Stellar Data Recovery**.

4. Ordering the Software

You can purchase **Stellar Data Recovery** software online. For pricing details and to place an order, if you have already downloaded and installed the demo edition of the software, click directly on the  (**Buy Online**) button on the main user interface.

5. Activating the Software

Online Activation-

After the scanned files are previewed, you need to activate your copy to save recovered data. An 'Activation Key' is required to activate your copy of the software and save data. You will receive an activation key through email after purchasing the software.

Note: Make sure that you have an active Internet connection.

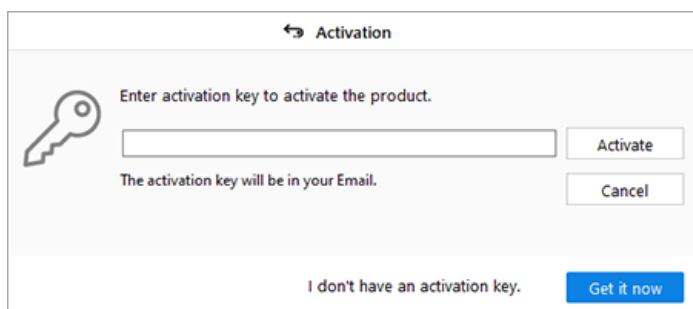
To activate the software online:

1. Run the demo edition of **Stellar Data Recovery**.

2. Click the **Activation** button  from the menu bar.

Note: Alternatively, click **Menu**  icon and select **Settings** option. The **Advanced Settings** window appears, click **Activation** icon.

3. By default, **Online Activation** tab is selected, a window as displayed below, pops up on the screen.

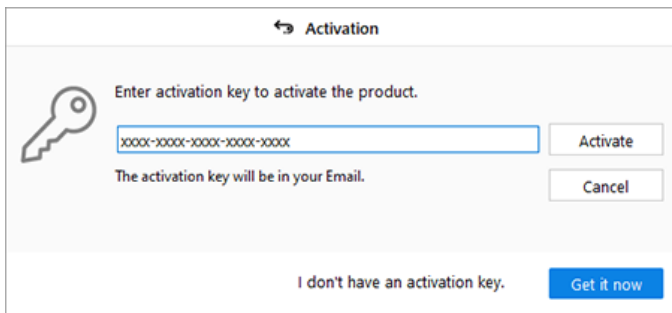


The screenshot shows a dialog box titled "Activation" with a key icon. It contains the text "Enter activation key to activate the product." followed by a text input field. Below the input field are two buttons: "Activate" and "Cancel". At the bottom of the dialog, there is a link "I don't have an activation key." and a blue button labeled "Get it now".

Note:

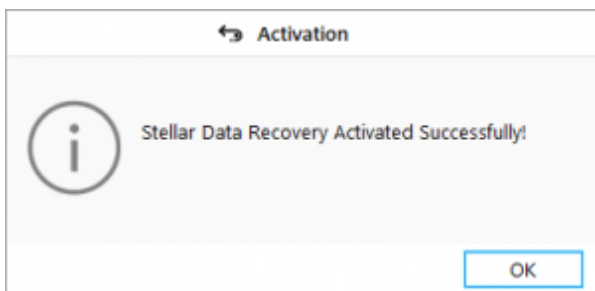
- If you don't have the activation key, click **Get it now** button in the window to go online and purchase the product.
- Once the order is confirmed, an Activation Key is provided.

4. Enter the **Activation Key** and click **Activate** button.



5. The software is activated after successful verification of the activation key you have entered.

6. '**Stellar Data Recovery Activated Successfully**' message is displayed after the process is completed successfully. Click **OK** to use all the options of the software that have been unlocked after the activation.




Offline Activation-

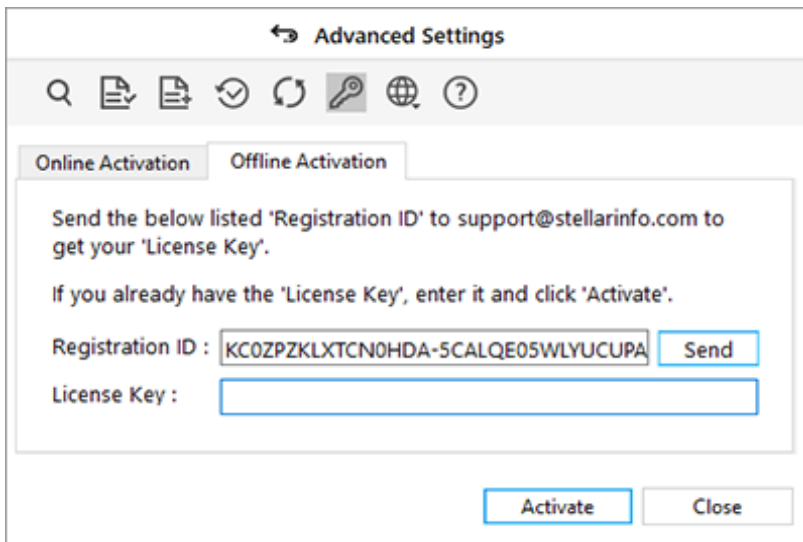
Offline Activation is a manual method of activating the software when the online activation is not available.

To activate the software offline:

1. Run demo edition of **Stellar Data Recovery** software.

2. From the menu bar, click **Menu**  icon and select **Settings** option. The **Advanced Settings** window appears, select **Activation** icon. A window appears with two tabs: **Online Activation** and **Offline Activation**.

3. Click **Offline Activation** tab to continue.

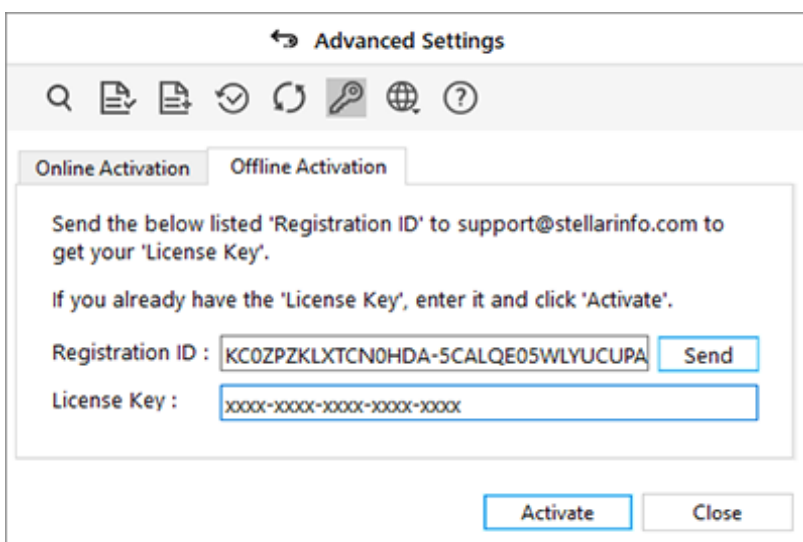


4. A **Registration ID** is generated on this window. To generate the **License Key**, you need to send an email with both the **Registration ID** and the **Activation Key** that you receive after purchasing the software, to support@stellarinfo.com.

Note: You can also click on the Send button, to generate an email automatically with the **Registration ID**. Manually add the **Activation Key** to this email and send it to support@stellarinfo.com.

5. A Stellar representative will verify the details that you have sent and reply with a **License Key** upon successful verification.

6. Enter the **License Key** in the **Offline Activation** window and click **Activate**.



7. '**Stellar Data Recovery Activated Successfully**' message is displayed. Click **OK**.



If you receive an error while activating the software, follow and verify the steps given below to fix the issue:

1. Check Installer and Re-enter Activation Key

Make sure you have downloaded the correct installer. Use the download link given in the email or visit the desired product page to free download the software and then activate it using the code provided on your email.

2. Uninstall All Other Versions of the software

Uninstall any version of the software you may have installed earlier. Then re-install the desired version of the software and activate it.

3. Re-Enter the Correct Activation Key Without Blank Spaces

If copy and pasting the activation code isn't working, try to enter it manually. Sometimes, while copying, you may copy the blank spaces, which can cause software activation failure.

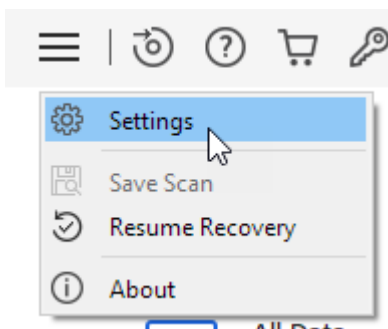
Entering code manually overcomes this issue. Alternatively, you may copy the code from email to notepad and then remove empty space from the beginning and end of the code. Then copy and paste the code in the activation window of the software.

6. Updating the Software

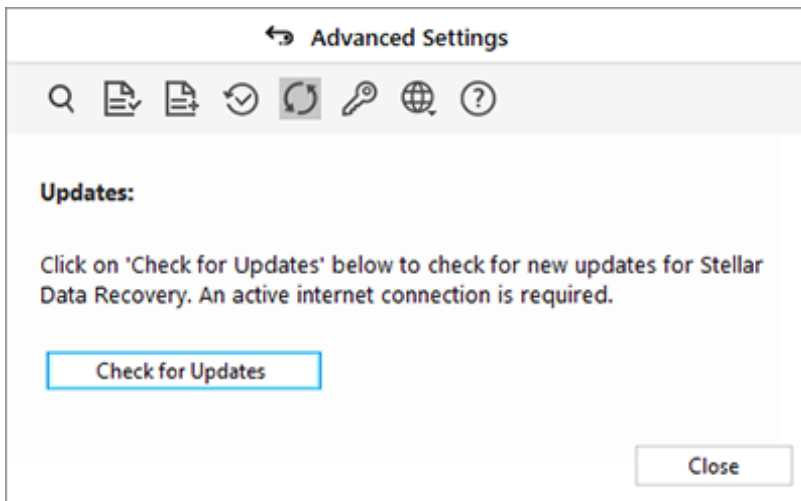
Stellar Data Recovery Update Wizard keeps your copy up-to-date. The wizard runs the update process and automatically checks for updates. You need an active internet connection to check for updates using **Update** option of the application. Using **Update** option, you can check for both, latest minor and major versions available online.

To start Stellar Data Recovery Update Wizard:

1. Run **Stellar Data Recovery** software.
2. On the main screen, click **Menu** button and select **Settings**.



3. In the **Advanced Settings** menu, click **Update**  button.



4. From **Updates** dialog box select **Check for Updates** option.
5. '**Stellar Data Recovery Update Wizard**' window pops up. Click **Next** to proceed.
6. The wizard will start searching for the latest updates and if it finds any new version, a window will pop up indicating the availability of an update.

7. Click **Next** and the software will start downloading update files from the server. When the process is complete, the software will be updated to the latest version.

Live Update may not happen due to the following reasons:

- Internet connection failure
- Unable to download configuration files
- Unable to locate updated files or version
- Unable to locate executable file

7. Upgrading the Software

Stellar Data Recovery provides you an option to upgrade your software to a higher edition to unlock more features. The editions are given below in descending order, with **Toolkit** being the most upgraded edition of **Stellar Data Recovery**:

- **Stellar Data Recovery Toolkit edition**
- **Stellar Data Recovery Technician edition**
- **Stellar Data Recovery Premium edition**
- **Stellar Data Recovery Professional edition**
- **Stellar Data Recovery Standard edition**
- **Stellar Data Recovery Free edition**

Example: If you have a **Premium** edition of **Stellar Data Recovery** you can upgrade it to **Toolkit** or **Technician**.

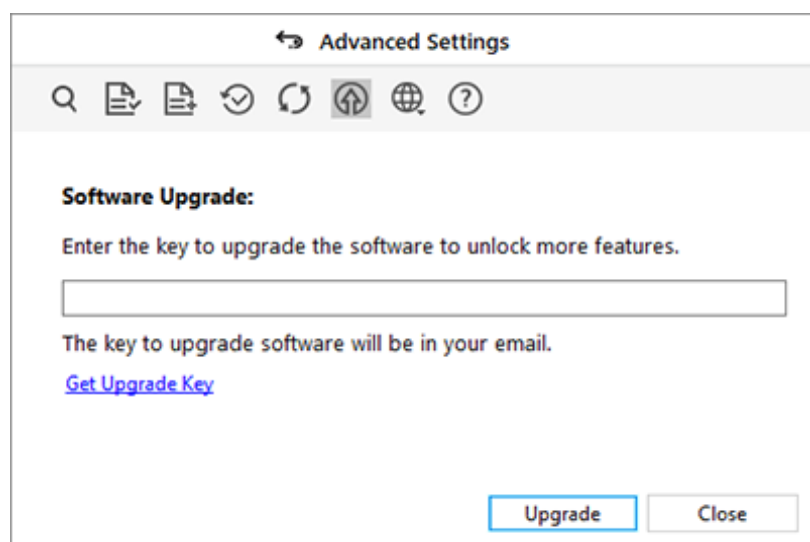
To upgrade the software:

1. Run **Stellar Data Recovery**.

2. Click on **Menu**  icon and select **Settings**.

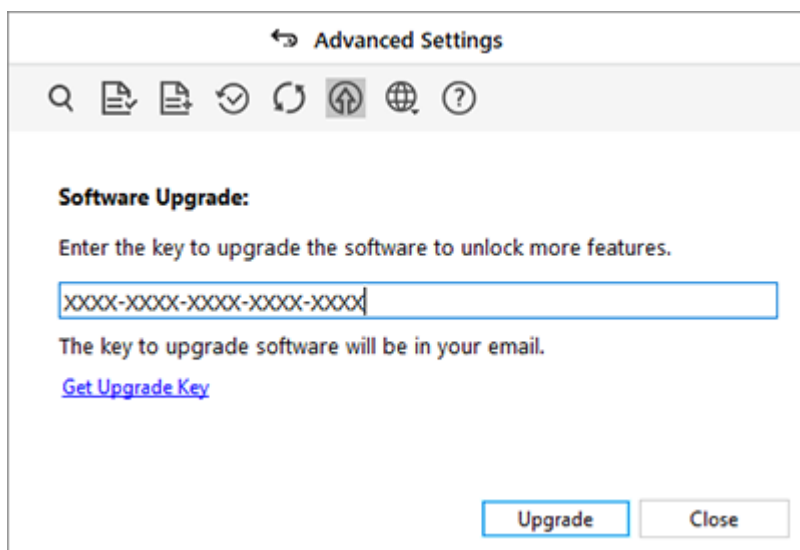
3. The **Advanced Settings** window will appear, click on the **Upgrade** button.

4. The **Software Upgrade** settings appear as shown below:



5. If you don't have the **Upgrade Key**, click **Get Upgrade Key** link in the window to go online and purchase the product.

6. Type the **Upgrade Key** (received through e-mail after purchasing the upgraded product) and click **Upgrade button** (Please ensure that you have an active Internet connection).




7. The software would automatically communicate with the license server to verify the entered key. If the key you entered is valid, the software will be upgraded successfully.

8. '**Stellar Data Recovery upgraded successfully**' message is displayed after the process gets completed successfully. Click **OK**.

8. Stellar Support

Our **Technical Support** professionals will give solutions for all your queries related to **Stellar Data Recovery**.

- You can either call us or go online to our support section at <https://www.stellarinfo.com/support/>
- For price details and to place the order, click directly on the  (Buy Online) button on the main user interface.
- Chat Live with an Online technician at <https://www.stellarinfo.com/>
- Search in our extensive Knowledgebase at <http://www.stellarinfo.com/support/kb/>
- Submit inquiry at <https://www.stellarinfo.com/support/enquiry.php>
- E-mail to Stellar Support at support@stellarinfo.com

9. About Stellar

Stellar is a global Data Care organization offering DIY solutions for Data Recovery, Email Repair and Conversion, File and Database Repair, and Data Erasure. **Stellar**[®] solution portfolio comprises 100+ proprietary software tools widely used by enterprises, IT service providers, and individuals in 190+ countries. The company has presence in the USA, Europe, and Asia.

Data Recovery	Email Repair and Conversion
<p>DIY tools to recover the data, including documents, photos, videos, etc., lost due to deletion, formatting, corruption, missing partition, crashed system, etc.</p> <p>Recovers from internal and external hard drives, portable storage, RAID, and virtual drives.</p> <p><u>Stellar Data Recovery - Windows</u></p> <p><u>Stellar Data Recovery - Mac</u></p> <p><u>Stellar Photo Recovery</u></p> <p><u>Know More >>></u></p>	<p>Advanced tools to repair corrupted EDB, PST, OLM, and other email files and recover the mail items.</p> <p>Also, convert the email files of Exchange, Outlook, Apple Mail, HCL Notes (formerly IBM Notes), etc., and extract the complete mailbox data.</p> <p><u>Stellar Repair for Exchange</u></p> <p><u>Stellar Repair for Outlook</u></p> <p><u>Stellar Converter for EDB</u></p> <p><u>Stellar Converter for OST</u></p> <p><u>Know More >>></u></p>

File and Database Repair

Powerful software to repair the corrupted database files of MS SQL, MySQL, Access, SQL Anywhere, QuickBooks, and more.

Also, comprises DIY tools to repair the corrupted images and videos taken from all types of cameras.

[Stellar Repair for MS SQL](#)

[Stellar Repair for Video](#)

[Know More >>>](#)

Data Erasure

Secure and certified software for permanent wiping of laptops and desktops, loose drives, server storage, and mobile devices.

The tools protect data privacy through failsafe erasure and guarantee compliance with regulatory norms.

[BitRaser Drive Eraser](#)

[BitRaser File Eraser](#)

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1.2. "**Compatible Computer**" means a Computer with the recommended operating system and hardware configuration as stated in the Documentation.

1.3. "**Computer**" means a virtual or physical device that accepts information in digital or similar form and manipulates it for a specific result based on a sequence of instructions, including without limitation desktop computers, laptops, tablets, mobile devices, telecommunication devices, Internet-connected devices, and hardware products capable of operating a wide variety of productivity, entertainment, or other software applications.

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6.7 Customer will not run or operate the Software in a cloud, Internet-based computing or similar on-demand computing environment unless Company's Grant Letter or the applicable Product Entitlement Definitions specifically allows the use.

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10.1 Automatic Connections to the Internet. The Software may cause Customer's Computer, without notice, to automatically connect to the Internet and to communicate with Stellar website or Stellar domain for purposes such as license validation and providing Customer with additional information, features, or functionality. Unless otherwise specified in Sections 10.2 through 10.5, the following provisions apply to all automatic Internet connections by the Software:

10.1.1 Whenever the Software makes an Internet connection and communicates with a Stellar website, whether automatically or due to explicit user request, the Privacy Policy shall apply. Stellar

Privacy Policy allows tracking of website visits and it addresses in detail the topic of tracking and use of cookies, web beacons, and similar devices.

10.1.2 Whenever the Software connects to Stellar over the Internet, certain Customer information is collected and transmitted by the Software to Stellar pursuant to the Stellar Online Privacy Policy available at <https://www.stellarinfo.com/> under Privacy Policy section.

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10.2 **Updating.** The Software may cause Customer's Computer, without additional notice, to automatically connect to the Internet (intermittently or on a regular basis) to (a) check for Updates that are available for download to and installation on the Computer and (b) notify Stellar of the results of installation attempts.

10.3 **Activation.** The Software may require Customer to (a) obtain Stellar Software Activation Key, (b) activate or reactivate the Software, (c) register the software, or (d) validate the Ownership. Such requirement may cause Customer's Computer to connect to the Internet without notice on install, on launch, and on a regular basis thereafter. Once connected, the Software will collect and transmit information to Stellar. Software or Customer may also receive information from Stellar related to Customer's license, subscription, or Ownership. Stellar may use such information to detect or prevent fraudulent or unauthorized use not in accordance with a valid license, subscription, or Ownership. Failure to activate or register the Software, validate the subscription or Ownership, or a determination by Stellar of fraudulent or unauthorized use of the Software may result in reduced functionality, inoperability of the Software, or a termination or suspension of the subscription or Ownership.

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